

2018 Lens on the Lake Photo Contest FAQ

Q: How many total photos can I enter in this year's contest?

A: You may submit a total of five photos.

Q: How do I submit my photos?

A: Visit <http://whitebearlakemag.com/node/add/photo-entry> to submit a photo. You'll need to enter your contact information, upload your photo and click save. You will submit one photo at a time.

Q: I'm seeing a message that my photo wasn't large enough, how can I change it?

A: Please remove the uploaded photo and resize the desired photo to less than 2 MB. You can then upload the newly sized photo.

Q: What is the difference between a "photo entry" and a "community photo"?

A: **Photo entries** are photo submissions for the Lens on the Lake photo contest. **Community photos** are not related to the Lens on the Lake photo contest. **Community photos** are accepted year-round and are separate from the Lens on the Lake photo contest. Photos submitted as "community photos" (entered on the upper right-hand side of whitebearlakemag.com on the "Submit Your Photography" webpage) will not be considered when judging Lens on the Lake photo contest submissions.

Q: How do I know if my photo was submitted successfully?

A: After submitting your photo, you will be taken to a webpage stating that your photo submission has been confirmed.

Q: Can I view, edit or delete my photo after it's been submitted?

A: Once a photo has been successfully submitted, you cannot edit or delete your submission. If necessary, you may contact our web editor Caitlin Crees at caitlin.crees@tigeroak.com for assistance in editing or deleting a photo.

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Q: My submission doesn't seem to be going through successfully. What could be wrong?

A: Those using smartphones and tablet devices to submit their photos often have trouble getting their submissions to process. If you are having trouble completing your submission, first try to submit your photo from a laptop or desktop computer. If your trouble persists, please email our web editor Caitlin Crees at caitlin.crees@tigeroak.com with a detailed description of the problem you're experiencing.

Q: What happens after I submit my photo?

A: Photo submissions will be accepted from August 1, 2018 through August 31, 2018 at 5 pm. After submissions have closed, photo submissions will become public and readers will be able to vote for this year's Readers' Choice winner. Voting for the Readers' Choice winner will take place on the *White Bear Lake Magazine* website (www.whitebearlakemag.com) from September 10, 2018 through September 30, 2018. Separate from the Readers' Choice online voting, an anonymous panel will be assembled to select the contest winners of each category.

Q: How will I know if my photo won?

A: Once voting has been completed by an anonymous panel as well as online, winners of each category will be posted online. Select winners will also be contacted by *White Bear Lake Magazine* staff to feature in future issues of the magazine.

Q: I have a question that wasn't answered here. Who can I contact?

A: You may direct questions to our web editor Caitlin Crees at caitlin.crees@tigeroak.com. Please specify the magazine or community associated with your questions and provide as much detail as possible.